



Required Documentation for Review Procedures

Please include required documentation with initial submission of the procedures listed below for both pre-estimates and date of service claims.

<i>Procedure Code(s)</i>	<i>Required Documentation</i>				<i>Comments</i>
	Pre-operative X-ray	Pano or FMX	Perio Chart-preoperative	Perio Chart re-eval post phase I	
D2710-D2794 Anterior crowns	X				
D2950-D2954 Build-ups/cast posts	X				
D4210-D4211 Gingivectomy (for patients under age 30)	X		X		Current FMX and or BW
D4240-D4241 Flap surgery (for patients under age 30)	X		X	X	Current FMX and or BW
D4341 Scaling and root planing (for patients under age 30)	X		X		Current FMX and or BW
D4260-D4261 Osseous surgery (for patients under age 30)	X		X	X	Current FMX and or BW
D6010 Surgical Implant	X	X			Record all missing teeth in the arch
D6056, D6057 Implant abutments	X				Record all missing teeth in the arch
D6058-D0667, D6094 Implant crowns	X				Record all missing teeth in the arch
D6068-D6077, D6194 Implant retainers	X				Record all missing teeth in the arch
D6973 Bridge Build-ups	X				

- X-rays should be current, properly dated, labeled (left and right), and of good diagnostic quality.
- Submit duplicate x-rays since they will not be returned. Anytime you submit x-rays you would like returned, you must send a prepaid, self-addressed envelope in which to return them.
- If the x-ray does not adequately support the need for treatment, please submit a narrative, clinical records, and/or intraoral photographs.
- Clinical narratives should be patient-specific and detailed to support treatment.
- You may use NEA to submit documentation electronically. Options for electronic attachment submission include: 1. Practice management software system; and 2. *NEA FAST Attach* . (Note: Narratives cannot be picked up from your electronic claim REMARKS field.)
- Periodontal charting should be comprehensive, dated, documented with six measuring points, recorded in mm. per tooth, and current (within 12 months) prior to the date of treatment).
- Narratives and periodontal charting should be legible and written in dark ink, and should NOT be highlighted (highlighter ink will appear as a black page once scanned into our imaging system).
- When appealing a claim denial do not submit a new claim form. Appeals should be sent with a copy of the denied EOB along with any supporting documentation.
- Delta Dental reserves the right to request documentation for any claim at any time.